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State of Tennessee Department of Education

SSMS: Star Student and EasyIEP Updates

Attendance Conference
September 7, 2007

SSMS Agenda

- Important Notes
- SSMS
 - Implementation Status
 - 10g: Initial Upgrade
 - General Updates
- Host Site and Performance
- EasyIEP Updates
 - General Information
 - Helpdesk
 - Other System Updates/Changes

Important Notes

- Website reporting required until further notice
- EIS reporting required
 - Must continue to work towards accuracy on EIS
 - EIS is the official source for many State reporting requirements

SSMS Implementation Status

- The four-phase implementation of the SSMS is now complete
- 2007-08 SY:
 - 105 districts (+ all State Special Schools & DCS)
 - 31 non-SSMS districts

SSMS Implementation Status

Phase IV Districts

■ TRAINING

- All initial training completed **except**:
 - Discipline (end user WebEx) - September
 - Medical WebEx – Sept/Oct (ALL SSMS districts)
 - Academic History – October
 - Pre-Scheduling Refresher WebEx – early 2008

■ DATA CONVERSION

- In process of completing final component – AHS
- AHS conversion must be complete by October

10g: Initial Upgrade

- Star Student and Teacher Portal upgraded to 0706.0
- 2007-08 EIS Changes
- TN Permanent Record Label
 - Choice in label size (3.5 x 5 or 3.33 x 4)
 - Grading – Reports -Tennessee Grade Label
- School Header – If no custom letterhead, school name pulls from School Header on homepage for all schools
- Ability to export queried data from Star Student to desktop into Excel
- Ability to import data (i.e. test scores, student pictures, letterhead, Food Service Direct Certification)
- Restored ability for AA **only** to delete PCC records

SSMS General Updates

- **Regional User Group (RUG) Changes:**
 - UPPER CUMBERLAND: Smith County Schools – Melissa Teat
 - SOUTHEAST TN: Bradley County Schools – Patty Phillips
- **Parent Portal**
 - New tiered pricing structure based on ADM range
- **Counselor Portal** – new feature
 - Very similar to Teacher Portal
 - Roster of students (links to Student Summary)
 - Read only: attendance, grades, interims, discipline, transcripts, test scores, contacts, etc.
 - Ability to schedule students (mass and single student)
 - Process Course Requests (drop/add)
 - Tiered pricing structure
- **Enhancements**
 - Submit for consideration via RUG

SSMS General Updates

■ Helpdesk Changes:

- Star Student – EIS – EasyIEP/Census on one Helpdesk
- Additional staff (all not FT)
- Typical day – six people taking initial calls
- Staff cross-training across all three applications
- New phone system (calls in cue, voicemail)

Host Site and Performance

■ **Host Site**

- Migrating EasyIEP to TN host site Sept - Oct 2007
- Increased number of servers running Oracle Forms from 4 to 6 servers
- Forms and Reports servers upgraded to Oracle 10g
- Reports now run on the same server that you connect to for Star Student
- Database and Portal servers to be upgraded to Oracle 10g later this fall

■ **Performance**

- Continuing to monitor host site, network, and application performance on a regular basis

EasyIEP Updates – General Information

- 121 of the 136 standard TN School Districts are fully implementing EasyIEP; 15 of the 136 (11%) are using EasyCensus
- District-level Star Student and SIS DBA's are always welcome to join the weekly EasyIEP support calls
- Your district's EasyIEP/EasyCensus site will be unavailable during a scheduled five-day period during September or October for migration to the State Data Center
- Attempting to coordinate migration outages with fall break schedules
- District and School Calendar set up and updates in EasyIEP/EasyCensus

EasyIEP Updates - Helpdesk

- EasyIEP helpdesk expanding to better meet your needs
- In the past, only PCG, Inc. staff had access to the Message Board in EasyIEP/EasyCensus
- Specially trained State Department of Education personnel now have access to the Message Board and are beginning to assist district personnel with transferring student special education records and other issues

EasyIEP Updates – Other System Updates/Changes

- Watch for the URL change when the migration of your district's EasyIEP/EasyCensus site is completed
- Services Plan – A new document-type added for provision of services to Parentally Placed Private School Students (must be enrolled in Star Student)
- Other scheduled changes include
 - new step in entering TCAP-Alt Participation Guidelines for School Psychologists
 - updates to the Transition Services section of the IEP (typically used with students ages 14 and older)

For Assistance

- For Helpdesk: Toll-Free: 1.800.495.4154 or ssms.support@state.tn.us
- For EasyIEP Help: use the Message Board in your district's EasyIEP/EasyCensus site or the toll-free # above
- For General Information: E-Mail: ssms.info@state.tn.us
- URL: <http://tennessee.gov/education/ssms/>